

## General Information

Orthopedics of Illinois offers a complete range of pediatric and adult orthopedic services, including treatment for sports injuries; job-related injuries; arthritis; joint replacement; bone fracture; and muscle, tendon and nerve damage. Dr. Edward Kolb MD is Board Certified by the American Board of Orthopaedic Surgery, and our clinical team of physician assistants, nurses, technologists, trainers and therapists all hold certifications and/or college degrees in their area of responsibility.

**Practice Online:** We maintain information on our website including rehab exercise instructions. You can visit us at [www.orthoIL.com](http://www.orthoIL.com). We invite our patients to become fans of OrthoIL on Facebook and to follow us on Twitter.

**Normal Office:** Our Normal office is located at The Center for Health, 2200 Fort Jesse Rd., Suite 250. The office is open Monday through Friday from 8 a.m. to 5 p.m. Our phone number is 309-268-0000. Our fax number is 309-863-5923

**Champaign Office:** Our office at 2110 Fox Drive is open Mondays from 1-5 PM. Our phone number for Champaign is 217-355-1616 and our fax number is 217-355-2620.

**Hospitals:** Our physicians are members of the medical staff at the following area hospitals: Advocate BroMenn Medical Center in Normal, OSF St. Joseph Medical Center in Bloomington, Carle Foundation Hospital in Urbana, Provena Covenant Medical Center in Urbana; and at three surgery centers: Eastland SurgiCenter in Bloomington, Bloomington-Normal Healthcare Surgery Center in Normal, and Ireland Grove Center for Surgery in Bloomington.

**Insurance:** We participate in most major health insurance plans, including Blue Cross, UnitedHealthcare, Health Alliance Medical Plan, and Personal Care. Please check with us if you are unsure if we are providers for your plan.

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**What to Bring to Your Appointment:** To avoid delays in your appointment, please make sure you bring any MRI and x-ray films and reports from other doctors or hospital emergency rooms, a list of the medications you are taking, your insurance card and visit co-pay (if required by your insurance), a photo ID, a valid credit card, as well as any forms we may have sent you in advance of your visit.

**Emergencies:** In the event of a medical emergency, seek emergency treatment by calling 911 or by going to the nearest emergency room. Please follow the guidelines set forth by your insurance plan. If your condition requires orthopedic treatment in the emergency room, please ask the emergency room physician to contact us.

**Prescriptions and Renewals:** All new prescriptions and prescription refills should be requested during regular office hours and are filled only during working hours. We do not provide prescription services after regular office hours or on the weekend. Refill requests are not taken after business hours, on weekends or on holidays. For your protection, refills are not processed for patients who have not been seen in our office within the past year. Narcotic prescriptions are usually prescribed for a few days or a few weeks at a time for a specific condition. These medications should be used as directed. Lost narcotic prescriptions will not be replaced.